

## WHAT TO DO IF THERE IS A SUSPECTED GAS LEAK

**If you suspect there is a gas leak or you are concerned about the safety of any gas appliances you should immediately do the following:**

- Call National Grid Gas Emergency Freephone number: **0800 111 999**
- Open all the door and windows
- Shut off the gas supply at the meter control valve (if you know where it is)

When you phone **0800 111 999** you will be given full instructions as to what they require you to do. You must follow these instructions to ensure your own safety and the safety of the property.

It is illegal for anyone to use a gas appliance if they suspect it is unsafe. Turn the appliance off and do not touch it until a **Gas Safety Register, registered engineer** has checked it.

Phone this office, if it is out of hours you will be given an alternative number to call, as soon as possible and make them aware that you have contacted the National Grid Gas Emergency helpline. You will need to contact us once the gas engineer has been to the property to let us know the outcome of the visit.